

*One&Only*  
**KIDS ØNLY**

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Welcome to KidsOnly. In this guide book we have highlighted everything you need to know to help your family have the most enjoyable stay here. If there is anything you need just let us know.

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*One&Only*

ROYAL MIRAGE

*Dubai*

# JOIN

## Come and join the fun...

### LOCATION

*Our KidsOnly club is located in Al Koufa fort.*

### TIMINGS

*KidsOnly club is open daily for supervised activities during the following times:  
10am to 5pm  
6pm to 10pm*

### AGES

*Use of KidsOnly clubs and amenities is free to all resort guests aged between four and eleven years. Children under four are welcome to use the club's facilities, but must be supervised at all times by a parent or guardian.*

### CONTACT DETAILS

*Please contact us on +971 315 2193 or by dialing extension 2193.*

### REGISTRATION

*Participation in KidsOnly activities is subject to prior registration and adherence to the club's rules and safety regulations.*

*We strongly recommend that you ensure that your child is present at least 5 to 10 minutes at the club prior to the start of any scheduled activities to avoid disappointment.*

### HEALTH

*We ask that you inform us each day of any health problems or allergies from which your child may suffer, as well as any information related to the well-being of the children or any children present. For the comfort and safety of KidsOnly members and other children, children with signs of flu or other potentially contagious conditions will not be permitted to participate in club activities.*

### FOOD ALLERGIES

*Although dietary or allergy specifics may have been noted at the time of your arrival, for safety reasons, please ensure to reiterate each of your children's particulars on each restaurant visit to the Restaurant Management. Our Guest Relations coordinator and hotel Chef will also be pleased to meet you personally to discuss any specific culinary requirements.*



## Our regulations

*Should you leave the resort while your child is at the club, you must inform the KidsOnly supervisor of your whereabouts and how you can be contacted for any concern. You must collect your child at closing time, unless you have made prior arrangements with the KidsOnly supervisor.*

*Children are not permitted to leave the club without a responsible adult. Children aged 8 and over may leave if you have given specific permission to the KidsOnly supervisor for them to leave unaccompanied.*

*It is essential that you ensure that your child is fit and well and is dressed appropriately for the scheduled activities. Please ensure that your child has a hat or cap, sun cream, swim suit and a change of clothing, along with arm bands or swimming rings for non-swimmers, as these items will not be provided.*

# BEACH RULES

## VALUABLES

*We recommend that children are not left in possession of valuables such as jewellery or electronic devices when attending the club. Please make sure that all items are clearly labelled with your child's name. The resort cannot be held responsible for loss or damage of any items during participation in club activities.*

## DISCIPLINARY ACTIONS

*The aim of the KidsOnly is the enjoyment of all participants. For this reason, children who are repeatedly disruptive or unruly will be returned to their parents/guardians and may be excluded from future participation.*

## MEDICATION

*For reasons of safety, KidsOnly Club team members are not allowed to administer medicines to children. If your child requires medication, you must be present to administer it. In the event of prolonged absence of parents or guardians beyond normal hours, the KidsOnly team members are authorised to take such measures as may be necessary to ensure the child's wellbeing.*

## ACCIDENTS

*In the event of an accident, illness or emergency, and should you be unreachable, you must authorise the officers, employees or agents of One&Only Royal Mirage to take whatever steps they deem necessary or appropriate, including obtaining emergency medical treatment. In the event of a doctor's appointment or visit, medical or hospital expenses, the parent/guardian must reimburse One&Only Royal Mirage all expenses incurred.*



# Play



*The KidsOnly offers daily supervised activity programmes adapted to three age groups: 4-5 years, 6-8 years and 9-11 years.*

*A weekly programme of events is available at the KidsOnly Club and also from our Guest Experience desk. Please note that activities are subject to change depending on weather conditions and the number of participants.*

*During school holidays special activities will be organised, at times with a nominal fee.*

*Please ask at the KidsOnly Club for more details.*

## **WATER SKIING**

### **AGES 8 AND ABOVE**

*Discover this exhilarating sport with the water sports team. Depart from the Beach Sports Centre located on the beach.*

## **SWIMMING LESSONS**

### **AGES 4 AND ABOVE**

*One-to-one swimming lessons conducted by fully qualified staff. (24 hours notice required)*

## **TENNIS / PADEL**

### **AGES 5 AND ABOVE**

*Our professional tennis coach will improve your child's game with a structured programme designed to develop solid tennis technique. (Reservation required)*



## BREAKFAST

*(6.30am - 10.30am)*

*Rotisserie and Olives are both ideally suited for families, with casual indoor and outdoor dining offering many child friendly dishes.*

## LUNCH

*(12.30pm - 3.30pm)*

*At The Palace, we recommend Olives for its casual family atmosphere.*

*Beach Bar & Grill, with its outdoor lower deck, is also ideal for family dining, and offers a selection of children's favourites. In addition, 'feet in the sand' seating is available. The Esplanade Pool Bar offers a light snack selection.*

*At Arabian Court, we recommend Rotisserie, which offers a wide range of family friendly items.*

*Eauzone features an outdoor deck with a dedicated light food selection. Please also ask for our all-day children's menu.*

## ALL DAY DINING

*Room Service is on hand to cater for your family dining requirements around the clock.*

*In addition to our selection of international and Arabian specialities, the Room Service menu also features a children's selection.*

## EARLY OWL DINNER

*During peak school holiday and festive seasons, children are welcome to join the KidsOnly team for dinner in either Olives or The Rotisserie. Please contact our KidsOnly team.*

## BABY FOOD

*The resort stocks a range of baby food - please contact our Room Service department or inform the Restaurant Manager of your requirements when making a reservation. Our Chefs will be happy to assist with your baby's meals, as well as lending a hand with the sterilisation and warming of your baby bottles.*



**Eauzone**



KIDSONLY

KIDSONLY



# *SITTING*



*Subject to availability, our Guest Experience team will be happy to assist you with babysitting services at a nominal cost. Please note that babysitting places are limited, so we urge you to book at least 48 hours in advance. For more information and bookings, please dial '0'.*

#### **RULES & REGULATIONS**

*The babysitter is there to assist you during short parental absences. This in no way constitutes a substitute for parental supervision and responsibilities.*

*Tasks including, but not limited to, feeding, bathing, changing and swimming must at all times be carried out under parental supervision. A maximum of two children above 36 months per babysitter is permitted.*

#### **SPECIAL INSTRUCTION**

*Please be sure to inform Guest Experience of any special instructions relating to the child's medical condition, behaviour, allergies, etc. Due to safety concerns, babysitters are not permitted to administer medicine to children in their care.*



#### **DURATION OF SERVICE**

*Should the duration of service required change, we would be grateful if you could inform Guest Experience.*

#### **CONTACT DETAILS**

*Parents/guardians must be reachable at all times and must leave contact details with the babysitter.*

#### **PAYMENT**

*Please note that no direct payment should be made to the babysitter.*

#### **MEALS**

*Parents must make arrangements for meals for the babysitter and child if the session is over lunch or dinner time.*

*Children remain under the sole care and responsibility of their parents/ guardians throughout their time at the resort.*

*The resort goes to great lengths to put security measures in place to ensure the safety of all guests. However, we request that you keep a constant check on your children whenever they are not participating in an organised activity, especially around the swimming pool - even when it is monitored - and on the beach.*

#### PATHWAYS

*The resort has been designed along old Arabian lines, which can sometimes make finding their way around a challenge for young children. Please take the time to get acquainted with the various paths, walkways and lifts. Also, please keep a close eye on your children around steps, foliage, ponds, swimming pools and the beach.*

#### BEACH & POOL

*We recommend that children wear suitable footwear at all times when outside to avoid accidents involving sharp sea shells, stones, etc. Sandshoes can be purchased at the Beyond the Beach store on the resort's beachfront.*

*As per Dubai's regulations, children under 5 years old must swim only in dedicated kids swimming areas with the presence of their parents at all times.*

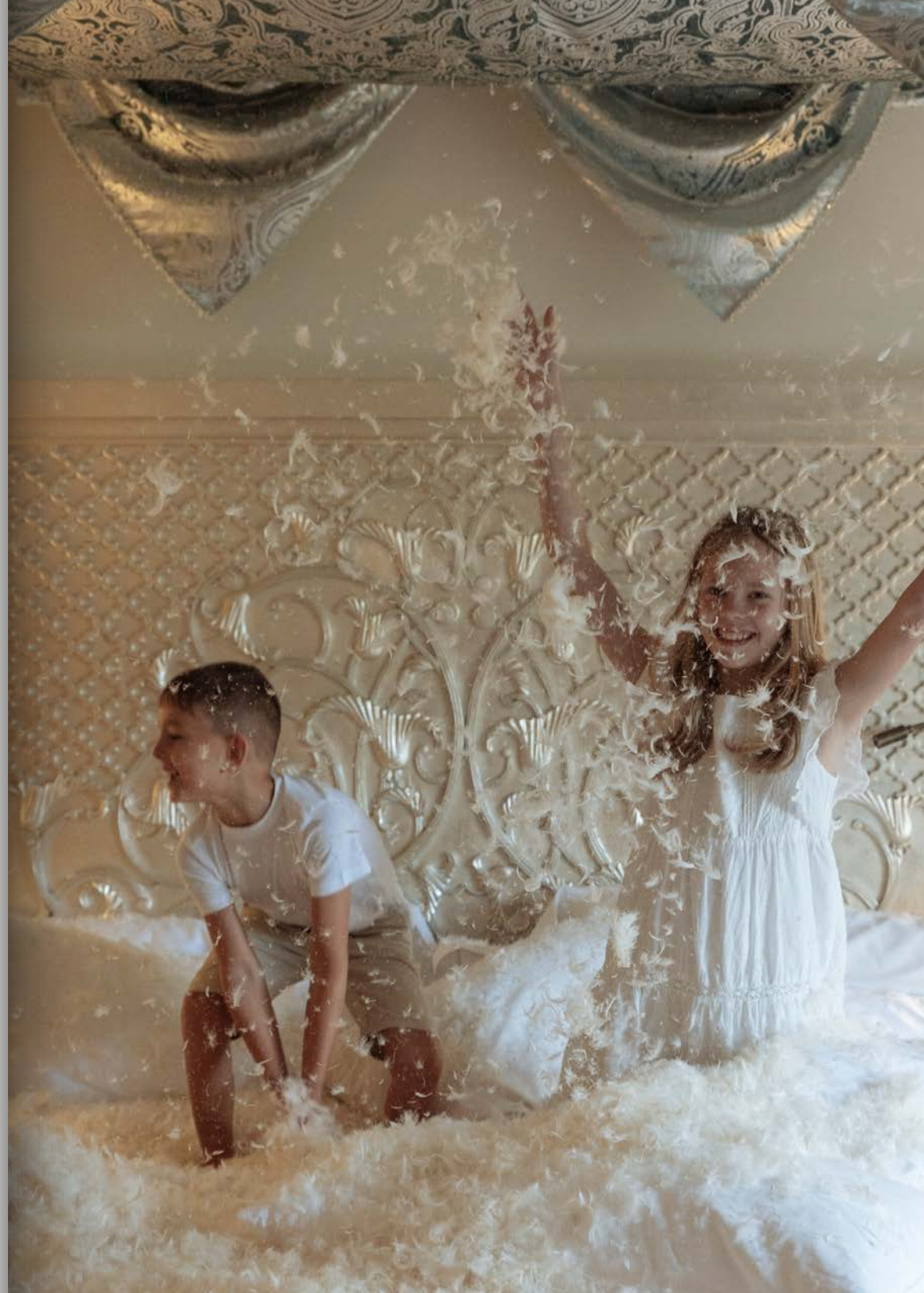
#### THE DO'S

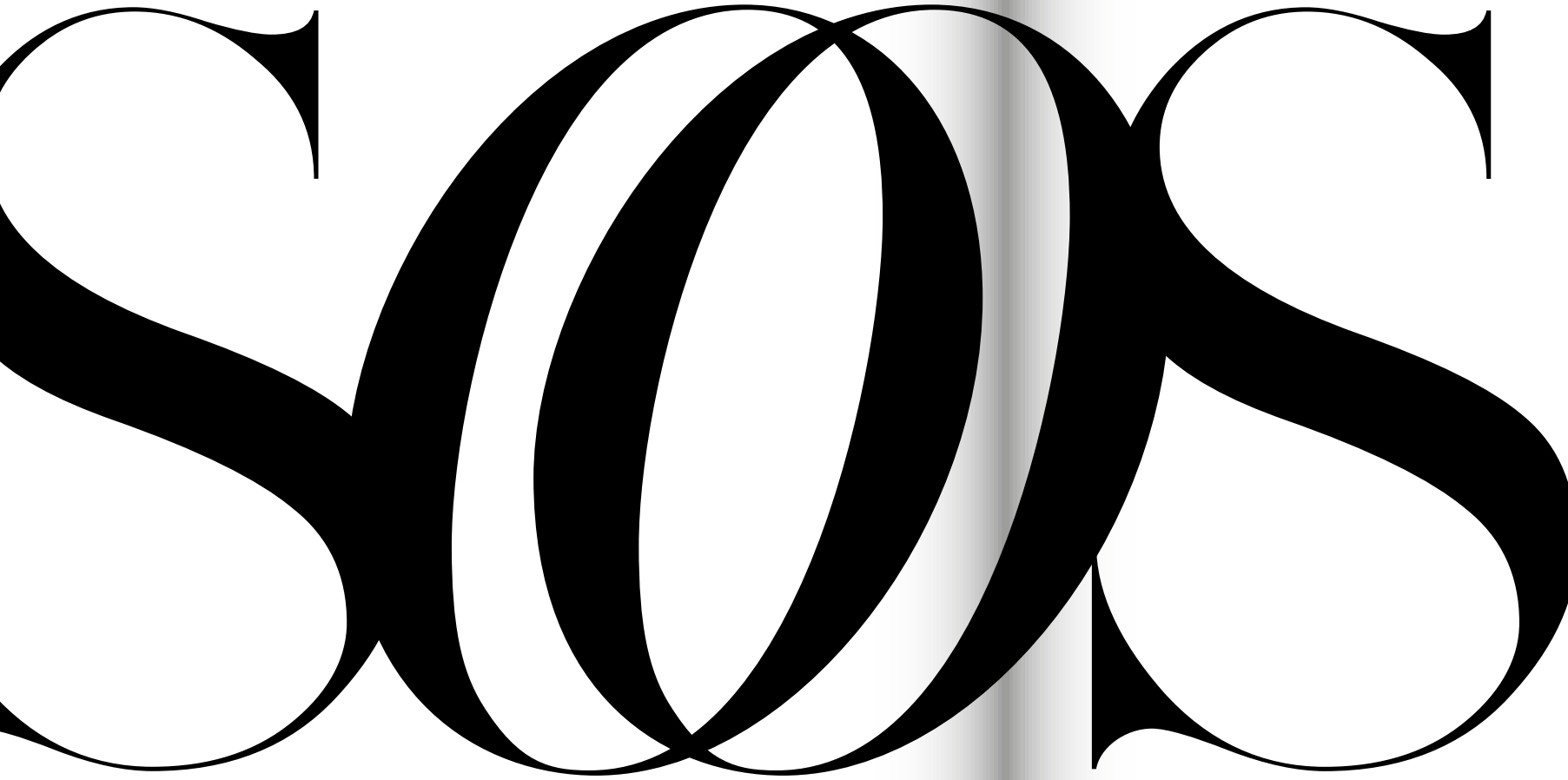
- *DO ensure that your child is wearing a suitable sunscreen*
- *DO provide your child with a hat*
- *DO ensure that your child is wearing proper shoes for outdoor activities*
- *DO give your child plenty of water to drink*
- *DO make sure that you and your child swim close to the shore at all times*
- *DO obey the warning flags*
- *DO inform us of any allergies or special requirements*
- *DO respect the tranquility and wellbeing of other guests*

#### THE DON'TS

- *DON'T allow your child to swim immediately after meals*
- *DON'T let your child run around the pool area*
- *DON'T allow your child to swim without a swimsuit*
- *DON'T allow your child to swim unsupervised and in adult area*
- *DON'T change nappies around the pool, deck or beach. Use the restroom facilities*
- *DON'T allow your child to run in corridors for the wellbeing of other guests*
- *Large inflatables are not permitted within our pools*

# JUST SAY YES





## BABY SUPPLIES & EQUIPMENT

### PRODUCTS

*For emergencies, we stock a range of baby products, such as:*

*Diapers/nappies  
Baby wipes and lotions  
Baby powder  
Baby soap and shampoo*

*For additional requirements, the Concierge will be happy to assist you with purchasing additional products.*

### EQUIPMENT

*During your stay, we will be happy to lend you equipment to help ensure your child's comfort and safety, including:*

*Potty/Bath Tub  
Stroller/Pushchairs  
Bottle warmer/Steriliser  
Car seat/Car booster seat  
Baby cot  
Changing mat  
High chair (in restaurants which accept young children)*

